



March 25, 2020

To our Nona Family, Customers and Industry Partners:

During this unprecedented time, we want you to know that Nona Scientific is here for you. We want to also thank all of those that are on the frontlines servicing our communities and treating those affected by COVID-19.

Nona Scientific Laboratory is and will continue to be fully operational to assist our customers with their laboratory services. As a healthcare entity we feel it is our duty and obligation to do so. Regardless of what is going on in the world around us, Nona Scientific understands the crucial role it plays in our communities. We do not take that for granted.

We are also committed to doing our part to help stop this pandemic. Our executive team is in contact with our local, state and federal agencies offering 100% of our resources to fight this threat. If you have any questions or concerns, please do not hesitate to reach out to your local sales representative or the lab directly. We have our expert staff ready to assist in any way possible.

As a company, we have been extremely diligent in regard to training all of our staff (per the CDC Guidelines) to ensure that our customers, their patients and our staff remain safe. As always, safety and reliability are a top priority.

Lastly, we thank each and every one of you for being part of the Nona Family and continuing to partner with us for your laboratory needs. We are confident that this tough time will pass. Until then, please continue to stay safe and healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Palmer", written over a horizontal line.

Mike Palmer
Chief Executive Office
Nona Scientific Laboratory